

Florham Park Endoscopy Center

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Owner Erin Dobkin
Area Patient Rights
Applicability 2060-001
Florham Park GI
References Center Policy

Patient Rights and Responsibilities

EVERY PATIENT HAS THE RIGHT TO BE TREATED AS AN INDIVIDUAL AND TO ACTIVELY PARTICIPATE IN AND MAKE INFORMED DECISIONS REGARDING HIS/HER CARE. THE FACILITY AND MEDICAL STAFF HAVE ADOPTED THE FOLLOWING PATIENT RIGHTS AND RESPONSIBILITIES, WHICH ARE COMMUNICATED TO EACH PATIENT OR THE PATIENT'S REPRESENTATIVE/SURROGATE PRIOR TO THE PROCEDURE/SURGERY.

PATIENT'S BILL OF RIGHTS:

Every patient has the right to be treated as an individual with his/her RIGHTS respected. The facility and medical staff have adopted the following list of patient's rights:

PATIENT'S RIGHTS:

- A. To considerate and respectful care consistent with sound nursing and medical practices;
- B. To be informed of the name of the physician responsible for coordinating his care;
- C. To obtain from the physician, current information concerning his diagnosis, treatment, and prognosis in terms he can reasonably be expected to understand;
- D. To receive from the physician information necessary to give informed consent prior to the start of any procedure or treatment;
- E. To refuse treatment to the extent permitted by law and to be informed of the medical consequences of such action;
- F. To privacy to the extent consistent with providing adequate medical care to the patient;
- G. To privacy and confidentiality of all records pertaining to the patient's treatment, except as otherwise provided by law or third party payment contract, and to access to those records;
- H. To expect that within its capacity, the hospital will make reasonable response to the patient's request for services, including the services of an interpreter in a language other than English if

10% or more of the population in the hospital's service area speaks that language;

- I. To be informed by the patient's physician of any continuing health care requirements which may follow discharge and to receive assistance from the physician and appropriate hospital staff in arranging for required follow-up care after discharge;
- J. To be informed by the ASC of the necessity of transfer to another facility prior to the transfer and of any alternatives to it which may exist;
- K. To be informed, upon request, of other health care and educational institutions that the hospital has authorized to participate in the patient's treatment;
- L. To be advised if the hospital proposes to engage in or perform human research or experimentation and to refuse to participate in these projects;
- M. To examine and receive an explanation of the patient's bill, regardless of the source of payment, and to receive information or be advised on the availability of sources of financial assistance to help pay for the patient's care, as necessary;
- N. To expect reasonable continuity of care;
- O. To be advised of the ASC rules and regulations that apply to his conduct as a patient; and,
- P. To treatment without discrimination as to race, age, religion, sex, national origin, or source of payment.
- Q. To be informed of their right to change providers/staff, if other qualified providers/staff are available
- R. Patient has the right to express pain and have necessary pain management

PATIENT RESPONSIBILITIES

- A. Provide complete and accurate information to the best of his/her ability about his/her health, any medications, including over-the-counter products and dietary supplements, and any allergies or sensitivities.
- B. Follow the treatment plan prescribed by his/her provider and participate in his/her care.
- C. Provide a responsible adult to transport him/her home from the facility and remain with him/her for 24 hours, if required by his/her provider.
- D. Accept personal financial responsibility for any charges not covered by his/her insurance.
- E. Be respectful of all the health care professionals and staff, as well as other patients.

Please note:

- If you believe the care provided to you in a ASC by a doctor was improper, you may file a [complaint](#) with the Board of Medical Examiners. However,
- Because the regulation of hospitals is under the jurisdiction of the New Jersey Department of Health and Senior Services (DHSS), if you believe you received improper care at a hospital, you should contact the DHSS Complaint section at (800) 792-9770.
- To be respectful of all the healthcare professionals and staff, as well as other patients

If you need an interpreter:

If you will need an interpreter, **please let us know** and one will be provided for you. If you have someone who can translate confidential, medical and financial information for you please make arrangements to have them accompany you on the day of your procedure.

Attachments

[Patient Rights Brochure](#)

[Patient Rights Brochure New Jersey](#)

Approval Signatures

Step Description	Approver	Date
Clinical Director	Robin Chitwood: Director, Clinical Services	10/2023
	Erin Dobkin	10/2023

Standards

No standards are associated with this document